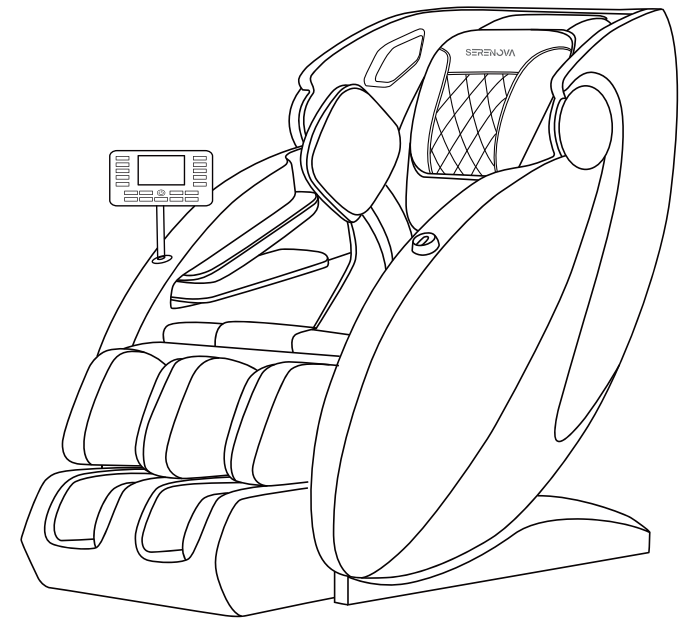


SERENOVA

Instruction Manual



CONTENTS

Please read and follow all safety and operating instructions listed in this user manual prior to use. Basic precautions should always be used when operating.

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Our company reserves the right to improve the product and its manual without prior notice. The product appearance is subject to the actual product.

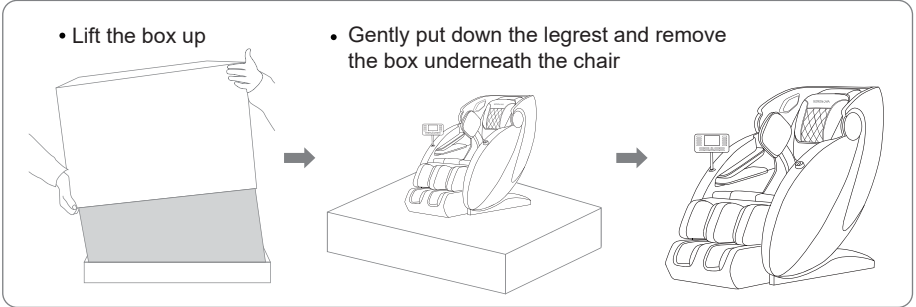
This manual has been carefully checked, but we cannot exclude the possibility of printing errors or content misunderstandings. We apologize for any inconvenience this may cause.

10 Product Technical Specifications

Item Name	Specification Description
Product Name	Massage Chair
Model	
Rated Voltage	110V-240V
Rated Frequency	50-60Hz
Rated Power	120W
Weight	Net Weight: 55kg Gross Weight: 65kg
Origin	China

01 Preparation And Instructions Before Using

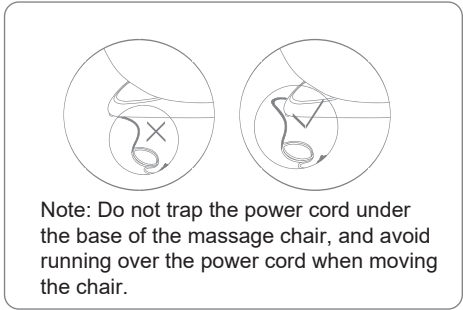
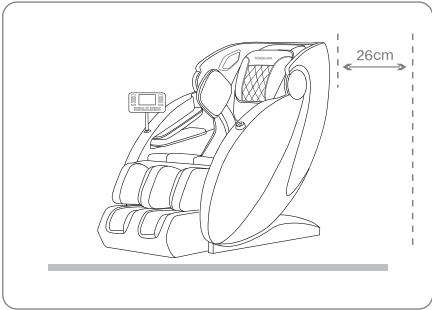
1.Open the packaging box and remove the accessories



- 1.Remove the packaging tape from the outer box of the massage chair, lift the outer box upwards, and move it out.
2. Take out the accessories and set them aside for later use.

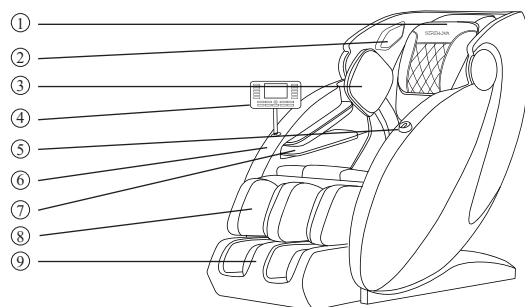
2.Placing the Massage Chair

- * Lift the entire massage chair out of the baseboard box and place it in a suitable location in your home.
- * Avoid placing it in direct sunlight or near heating appliances, as this may cause discoloration or hardening of the upholstery.
- * To prevent floor damage and reduce noise, place fabric or other materials underneath the massage chair.
- * Ensure there are no obstacles in front of or behind the massage chair (leave a clearance of more than 30cm behind the chair back).
- * Avoid placing it in damp or uneven areas.
- * To prevent signal interference, keep the massage chair at least 1 meter away from TVs, radios, and other devices.

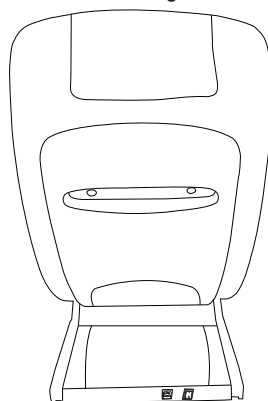


Note: Do not trap the power cord under the base of the massage chair, and avoid running over the power cord when moving the chair.

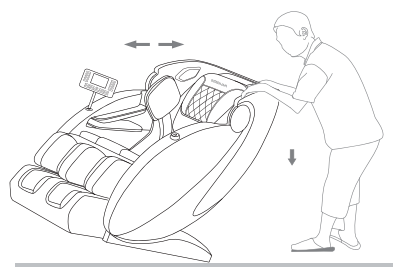
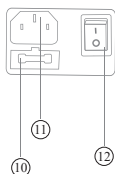
02 Product Structure



Back of Massage Chair



- | | | |
|---------------------|----------------|----------------|
| 1. Pillow | 6. Armrest | 11. Power Plug |
| 2. Speaker cover | 7. Arm airbags | 12. On/Off |
| 3. Shoulder airbags | 8. Leg airbags | |
| 4. Remote control | 9. Foot roller | |
| 5. Shortcut key | 10. Fuse | |



How to move the massage chair

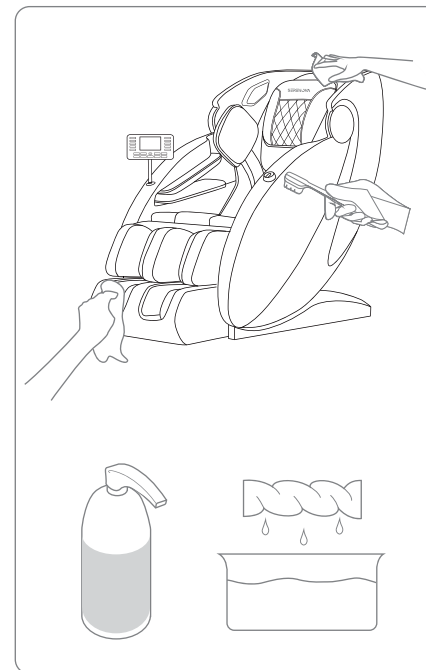
1. Hold the backrest with both hands as shown in the left picture, and tilt the chair backward to approximately 30°.
2. Carefully push the massage chair forward or backward using the wheels until it is in the desired position, then release.



Warning

- *Do not move the massage chair while someone is using it.
- *When moving the massage chair, it may damage the floor. It is recommended to place a cushion underneath the chair.
- *To avoid falling, be sure to firmly hold the massage chair when moving it.
- *When moving the massage chair, ensure the leg rest is fully retracted to prevent injury.

09 Product Maintenance



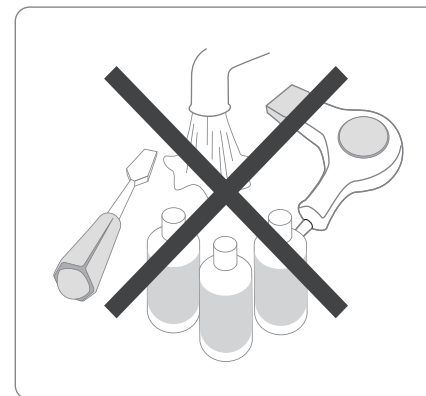
Cleaning

1. Do not use steel wool, abrasive cleaners, or corrosive liquids (such as gasoline or acetone) to clean the product.
2. Disconnect the plug from the power outlet.
3. Use a dry cloth to clean the massage chair, remote control, and power cord.
4. Do not use wet cloths or cleaning agents.

Storage

1. Disconnect the plug from the power socket.
2. Store this product in a cool, dry place away from sunlight.
3. Do not place heavy objects on this product.

If the cover is damaged or there is a mechanical malfunction, stop using the product and consult a technician.





Warning

- This product should not be used by individuals with physical, sensory, or mental impairments, or those lacking experience and knowledge, unless they are under the supervision or guidance of a person responsible for their safety regarding the use of this product.
- Children should be supervised to ensure they do not play with this massage chair.
- If the power cord is damaged, it must be replaced with a special cord or components obtained from the manufacturer or maintenance department.
- Do not use this machine with a voltage that does not meet the specified standards for this device.
- This product must be used with a grounded three-prong power outlet and should have a reliable grounding device.
- The cover, whether leather or fabric, should be replaced promptly if damaged. Do not use the machine to avoid personal injury.
- Do not allow the remote control to get wet or be exposed to damp conditions to prevent malfunction.

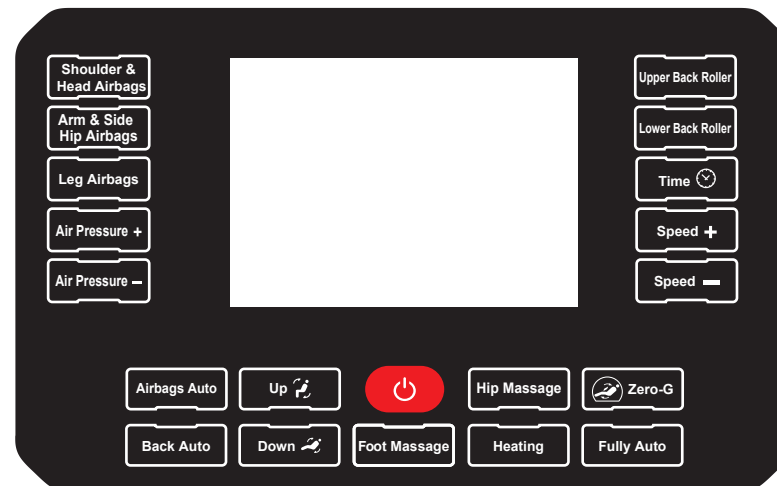
Abnormal Conditions and Handling Methods Possible Situations

Possible scenarios	Handling Methods
Noise during operation.	The noise produced is due to the structural design and does not affect the machine.
The massage chair cannot operate even when plugged in.	Check if the power plug is properly inserted or if there is a power supply. Check if the power switch of the massage chair is in the "I" position. Check if the power cord is damaged. Check if the fuse is damaged and replace the fuse if necessary.
The backrest cannot be freely adjusted.	Check if there are any foreign objects stuck in the backrest or leg rest. Check if the connection cable is loose.
During use, the controller is operable, but the massage chair does not respond.	If the temperature of the massage chair becomes too high after prolonged operation, it will automatically enter a temperature protection state. Please turn off the power and stop using it for 30 to 50 minutes to allow the machine to cool down internally.
During use, the controller is inoperable, and the massage chair stops functioning.	If the auto-timer function is activated and the set time has elapsed, please press the button again to operate.

If an abnormal situation occurs, to prevent accidents, please stop using the massage chair and unplug the power cord. If the following handling methods are still ineffective, please contact the after-sales service center.

03 Controller Instructions

Controller Function Zones: (Front of Controller)



04 Operation Instructions

Bottom Functions Description

- 1.Power: In standby mode, press this key to light up the controller screen. At this point,you can select the corresponding massage program to start the massage.
- 2.Shoulder /Head Airbags: Turn on/off the shoulder and head airbag massage function.
- 3.Arm/Side Hip Airbags: Turn on/off the arm and side hip airbag massage function.
- 4.Leg Airbags: Turn on/off the leg airbag massage function.
- 5.Air Pressure+: Press the button to increase the airbag intensity, 3 levels in total.
- 6.Air Pressure-: Press the button to reduce the airbag intensity, 3 levels in total.
- 7.Airbags Auto: Turn on /off all airbag massage.
- 8.Back Auto: Turn on /off the back automatic mode.(Simultaneously turning on/off kneading and Tuina modes).
- 9.UP: Long press this button, the backrest rises and the calf falls, release the button, the backrest and calf stop.
- 10.Down: Long press this button, the backrest goes down and the calf goes up,release the button, the backrest and calf stop.
- 11.Foot Massage: Turn on /off the foot rollers ,3 levels available to adjust.
- 12.Hip Massage: Turn on/off the hip Massage.
- 13.Heating: Turn on/off the back and leg heating .
- 14.Zero-G: One-click to turn the zero gravity function with the maximum angle of zero gravity.Zero-G function means that the whole chair is moving in horizontal position.
- 15.Fully Auto: Relax /Joyful /Stretching / Powerful /Sleep/Refresh.

08 Safety Precautions



Warning

Before use, please read all instructions carefully.

This massage chair must be used with a socket that matches the plug. Improper grounding can result in electric shock. Do not modify the plug or socket on your own; always have it checked by a qualified technician. When using electrical products, observe basic safety precautions to prevent risks such as electric shock, burns, fire, or personal injury, including the following.

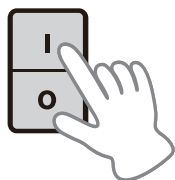
- Use only with a socket that matches the plug.
- Ensure the plug is fully inserted into the socket to reduce the risk of a short circuit.
- Always unplug the chair promptly after use or before cleaning.
- Do not use this product in high temperatures.
- Do not store or use this product outdoors or in direct sunlight.
- In case of sudden power outage during use, immediately switch off and unplug to prevent damage when power is restored.
- Do not operate the massage chair if the power cord is wet or damaged.
- Do not insert or remove the plug with wet hands to avoid accidents.
- Supervise children, individuals with disabilities, or those with limited mobility when they are near or using the massage chair.
- Use the product only for the purposes described in this manual.
- Do not use accessories not provided by the company.
- Do not stand, sit, or jump on the leg rest to prevent injury.
- Do not attempt to sit on the armrest or backrest as it may cause the chair to tip over and lead to accidents.
- Do not fall asleep during the massage.
- Regularly clean the massage chair and avoid inserting any objects into its crevices.
- Do not move the massage chair by pulling the power cord.
- Before each use, check for any abnormal cracks or damage in the chair's upholstery or backrest. Do not use if there are abnormalities and contact the supplier's after-sales service center promptly.
- This product is designed for household use only.
- Consult a physician if unsure whether you can use the massage chair.
- Consult a physician before using the product if you have: malignant tumors, heart disease, are pregnant, in postpartum period or menstruating, need quiet convalescence, undergoing treatment, have back problems, abnormal neck vertebrae or deformation.
- Stop using immediately if you experience pain during use, and seek medical attention if injured during use.
- Do not massage inflamed or swollen skin.
- This product provides comfortable massage for home use and is not a substitute for professional massage therapy.
- It is recommended to use the massage chair for up to 30 minutes daily, with no more than 20 minutes per area to avoid adverse effects from excessive use and prevent overheating, which can shorten the product's lifespan.
- Do not use this product in environments with aerosols or oxygen supply.
- Not suitable for children under 12 years old.

07 Before Use



Attention

- When adjusting the leg massage component upwards, do not sit in the massage chair, as it may damage the mechanism and potentially cause the chair to overturn, leading to accidents and injuries.
- Before sitting in the massage chair, ensure the backrest is in the upright position. Adjust the reclining angle according to personal preference after sitting down.
- Do not place hands or objects into the gaps between the seat and backrest or between the seat and leg massage component to prevent accidents and injuries.
- When adjusting the angle, ensure there are no obstacles or small animals behind the backrest or underneath and in front of the leg massage component.

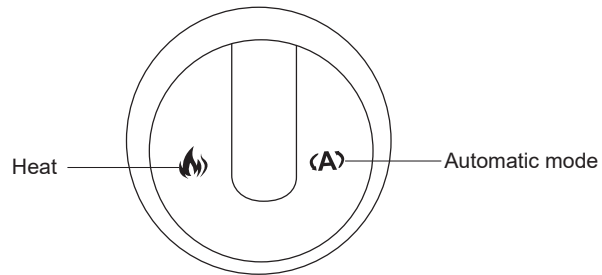


- Plug in the massage chair power cord
- Connect the power cord
 - Turn on the power switch, located on the right side of the massage chair.
 - If not in use for a long time, be sure to turn the massage chair power switch to the "O" position to prolong its lifespan.
 - Unplug the power plug.
 - Do not twist or bend the power cord to prevent it from breaking.

The switch is on the back cover of the electronic control box.

- 16.Upper Back Roller: Press once to start the massage in a clockwise direction, with the screen displaying A1. After the massage is activated, press twice for counterclockwise rotation, with the screen displaying A2. After the massage is activated, press three times for alternating clockwise and counterclockwise rotation, with the screen displaying A3. After the massage is activated, press four times to display A0 on the screen, turning off all shoulder and upper back roller massage functions.
- 17.Lower Back Roller: Press once to start the massage in a clockwise direction, with the screen displaying B1. After the massage is activated, press twice for counterclockwise rotation, with the screen displaying B2. After the massage is activated, press three times for alternating clockwise and counterclockwise rotation, with the screen displaying B3. After the massage is activated, press four times to display B0 on the screen, turning off all lower back roller massage functions.
- 18.Time: Press the start button to adjust to:5 minutes , 10 minutes , 15 minutes , 20 minutes , 25 minutes , 30 minutes, shutdown cycle operation.
- 19.Speed+: Press the button to increase the roller speed of the movement, 3 levels in total.
- 20.Speed-: Press the button to reduce the roller speed of the movement, 3 levels in total.

05 Shortcut Keys Manual



06 Operating Bluetooth Usage Instructions

1. Bluetooth is turned on by default when the device is powered on, with the Bluetooth name: Massage chair.
2. Turn on Bluetooth on your phone, find and connect to the corresponding Bluetooth to play music.